

Departmental Management Team

Monthly Finance and
Performance Report
Period 9
2019/20

Health and Wellbeing

1. Executive Summary

PERFORMANCE	Change	Target	FINANCE	Change	Target
<p>Older People / Physical Disabilities:</p> <ul style="list-style-type: none"> Care home placements fallen by 16 from last month to 1,012 versus a target of 1,037. Commissioned home care hours have fallen by 1,791 hours since last month. Current levels are 98,082 versus a target of 88,618. <p>Learning Disabilities:</p> <ul style="list-style-type: none"> 155 people in residential care, 3 less than last month and 9 ahead of the target of 164. 938 people in receipt of LD day care. 2 more than last month. Target for month is 928. 26,162 weekly Supported Living hours commissioned at the end of November, increase of 689 since last month. <p>Mental Health</p> <ul style="list-style-type: none"> 156 people in residential / nursing placements, No change from last month. 18 fewer than target. Commissioned home care hours have fallen by 732 from last month. Current levels are 9,407 versus a target of 14,300. 	<p>↓</p> <p>↓</p> <p>↓</p> <p>↑</p> <p>↑</p> <p>↔</p> <p>↓</p>	<p>●</p> <p>●</p> <p>●</p> <p>●</p> <p>●</p> <p>●</p> <p>●</p>	<p>H&WB Position</p> <ul style="list-style-type: none"> £2.2m forecast underspend, increase in underspend of £1.1m from P8 mainly as result of £0.8m additional BCF income and £0.2m reduction in forecast grant expenditure. <p>OP & PD Long Term Support:</p> <ul style="list-style-type: none"> £0.5m overspend, decrease in forecast expenditure from previous month of £0.2m relating to a reduction in homecare hours primarily as a result of reviews of external enablement providers. <p>Learning Disabilities Long Term Support:</p> <ul style="list-style-type: none"> Underspend on purchased care. Current balanced budget position includes £462k budget reduction re TUPE savings. <p>Mental Health Long Term Support</p> <ul style="list-style-type: none"> Forecast underspend of £0.5m due to reduced activity, no change from previous month. 	<p>↓</p> <p>↓</p> <p>↑</p> <p>↑</p> <p>↔</p> <p>↔</p>	<p>●</p> <p>●</p> <p>●</p> <p>●</p> <p>●</p> <p>●</p>
<p>QUALITY</p> <p>CQC Ratings - 81% of Adult Social Care Providers in Bradford rated Good or Outstanding</p> <p>Independence Advice Hub - 97% of people called back did not need a re referral in November. No call backs took place in December.</p> <p>Learning Disability reviews - 39 reviews completed last month; a decrease from the previous month. Overall reviews are ahead of target (237 vs. 231 planned)</p>	<p>↑</p> <p>↓</p>	<p>●</p> <p>●</p>	<p>HUMAN RESOURCES</p> <ul style="list-style-type: none"> In last 12 month period, of employees off sick, average 14 days lost to sickness. 35% of H&WB managers have set goals on Evolve (at 1st January 2019), 3% improvement from previous month. 	<p>↓</p> <p>↑</p>	<p>●</p> <p>●</p>

2. Summary Financial Position | Whole Council



Overspend (+) Underspend (-)

230

Variance £000s

Financial Year

2019/20

Cost Period

9

Cost Centre & Description

All

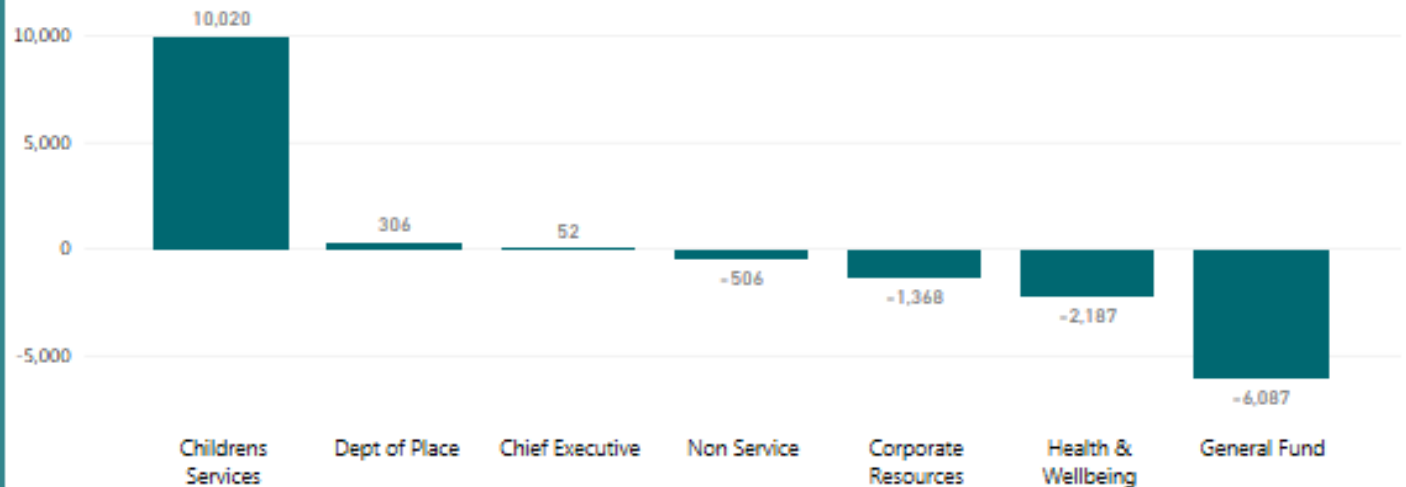
Responsible Person

All

Expenditure/ Income Type

All

Forecast Year End Budget Variance by Department £000s



	CIPFA Band	Budget £000s	Forecast £000s	Variance £000s
Employees		435,740	436,822	1,082
Premises		44,575	45,929	1,354
Transport		34,471	33,752	-718
Supplies & Services		222,195	215,387	-6,809
Third Party Paymen...		224,860	232,902	8,042
Transfer Payments		163,013	162,979	-34
Income		-764,943	-767,630	-2,687
Total		359,911	360,141	230

Department	Change in Variance from last period £000s
Dept of Place	119
Non Service	60
Chief Executive	-87
General Fund	-138
Childrens Services	-384
Corporate Resources	-506
Health & Wellbeing	-1,100
Total	-2,035

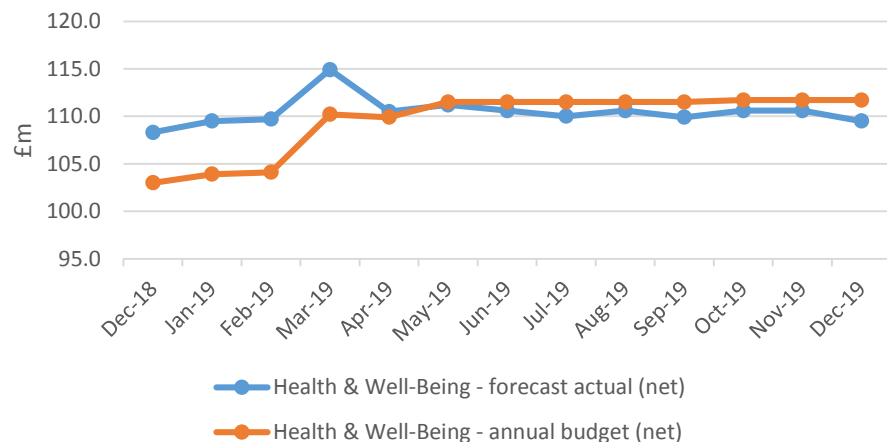
Change to Table

31 December 2019
Latest Posting Date

Report Contact
www.crow@bradford.gov.uk
Developer
www.crow@bradford.gov.uk

3. Summary Financial Position | Health & Wellbeing

Health & Wellbeing - Forecast Financial Position



	Annual Net Budget £m	Annual Forecast £m	Forecast Variance £m
Commissioning & Integration	7.7	7.1	-0.6
Learning Disabilities	49.8	49.9	0.1
Operational Services	51.7	51.0	-0.7
Public Health	0.7	0.4	-0.3
SD Health & Wellbeing	1.8	1.1	-0.7
Total	111.7	109.5	-2.2

Reserves

H&WB have £3.4m of reserves of which £2.9m is committed. £0.5m is unallocated.

Budget changes

£462k budget deficit from 19-20 re-basing exercise has been vired from the SD budget to LD, to align with the LD TUPE reductions.

H&WB Position

- £2.2m forecast underspend.

Operational Services

- £0.7m underspend. £0.5m pressure in OP/PD long term support offset by reductions in Mental Health (£0.5m), No Recourse to Public Funds (£0.3m) and staffing savings (£0.7m) as a result of vacancies across the service.
- £0.4m overspend on OP Respite as result of the budget utilised for Valley View; this is offset by a £0.2m part year saving on Valley View budget.

Learning Disabilities:

- £0.1m overspend on staffing as a result of additional agency expenditure.

Public Health

- Forecast underspend of £0.3m related to Environmental Health.

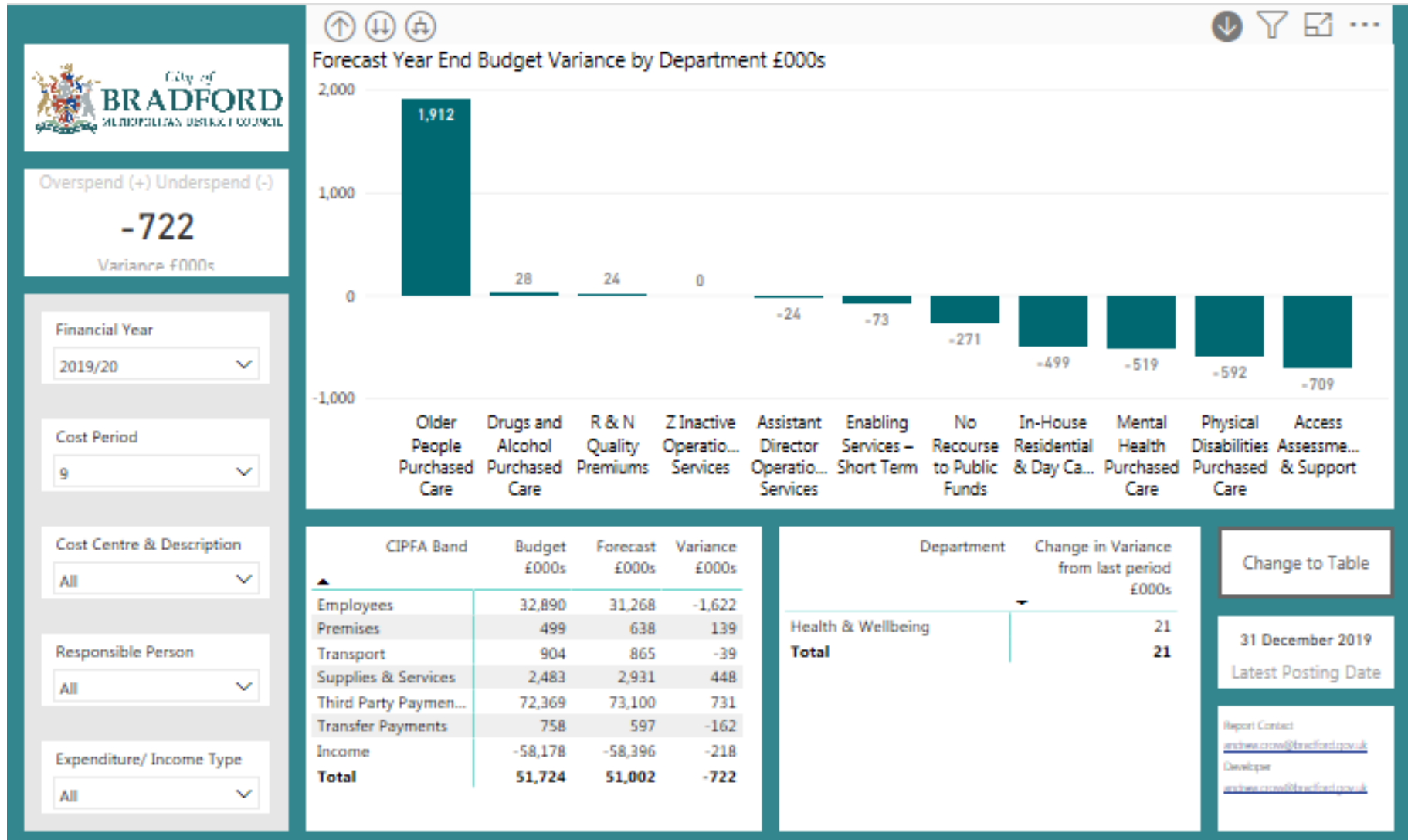
Commissioning

- Forecast underspend of £0.6m primarily linked to staffing (£0.2m) and reductions to grant payments (£0.4m).

SD Health & Well-Being

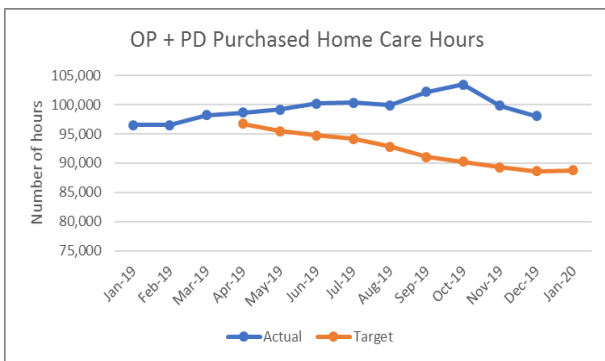
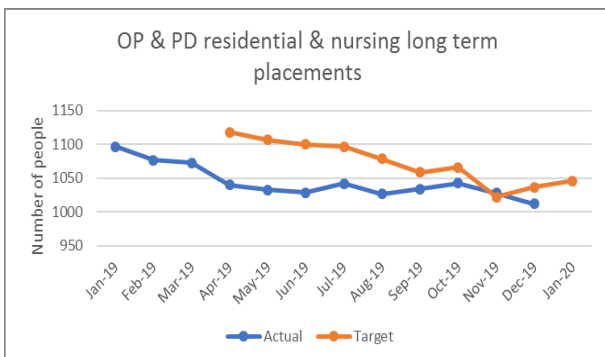
- £0.7m underspend; this includes £0.3m BCF inflationary uplift and £0.8m of additional BCF. This is offset by pressures of £0.3m on Safeguarding staffing and £60k unbudgeted legal costs.

4 Operational Services



4. Long Term Support - Older People and Physical Disabilities

Demand – Key Trajectories



Year to Date Costs – Key Trajectories / All Long Term Care

	Annual Net Budget £m	Annual Forecast £m	Forecast Variance £m
Residential Care	10.0	10.1	0.1
Nursing Care	4.8	4.4	-0.4
Total Res/Nursing	14.8	14.5	-0.3
Homecare	6.9	7.5	0.6
Extra Care - Purchased	1.5	1.7	0.2
Extra Care - In-House	2.4	2.1	-0.3
Direct Payments	2.6	2.9	0.3
Day Care	0.5	0.4	-0.1
Individual Service Funds	0.1	0.2	0.1
Total Community Care	14.0	14.8	0.8
OP & PD Long Term Total	28.8	29.3	0.5

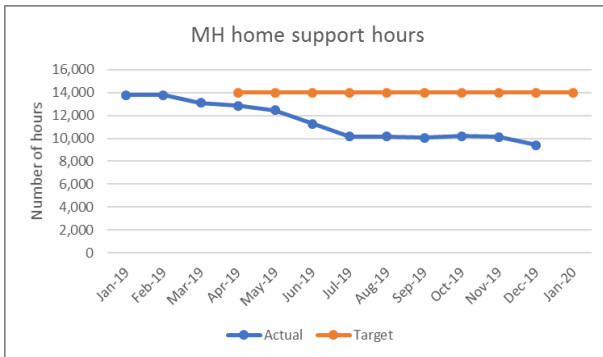
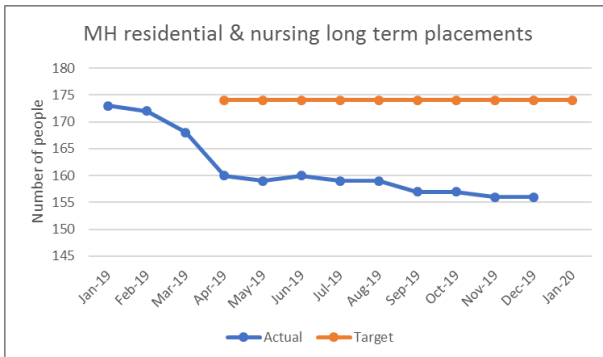
The current revenue monitoring position for Long Term Support in Older People and Physical Disabilities shows an overspend of £0.5m at Period 9.

At the end of December there were 1,012 people in a residential or nursing placement, a decrease of 16 on the previous month. We are currently 25 ahead of the target of 1,037. The target for the end of the financial year is 1,019.

There has been a reduction in the number of monthly home care hours from November of 1,791, with 98,082 hours being commissioned in December. The current target is 88,618. The target for the end of the financial year is 88,057.

4. Long Term Support - Mental Health

Demand – Key Trajectories



Year to Date Costs – Key Trajectories / All Long Term Care

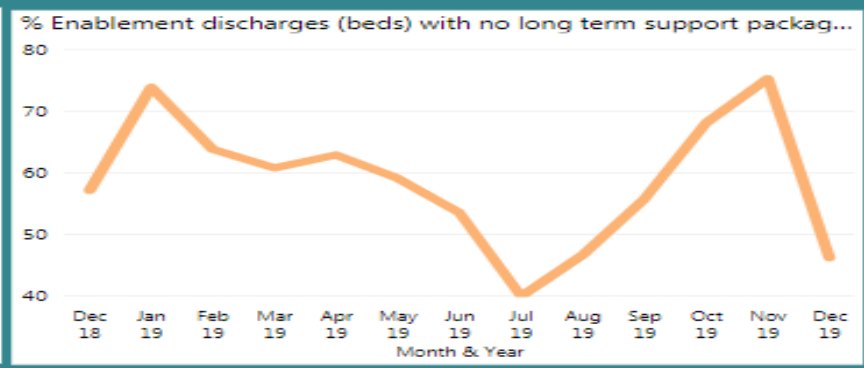
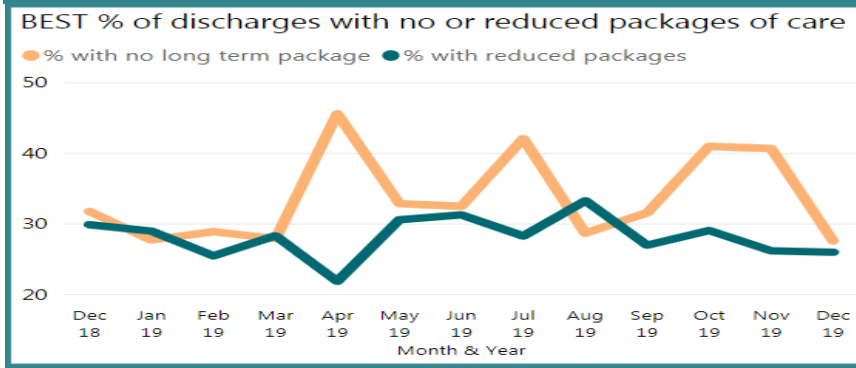
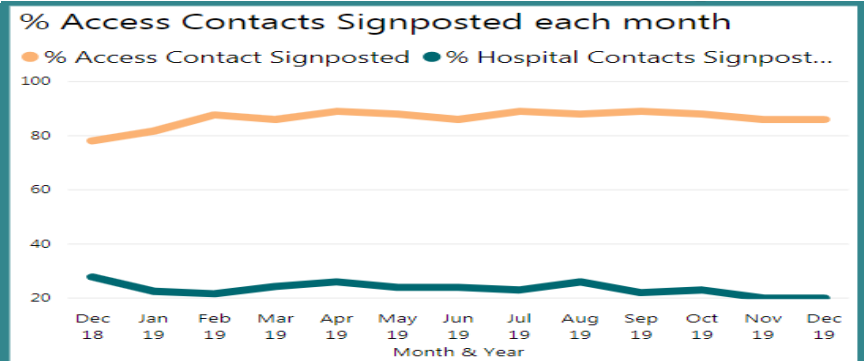
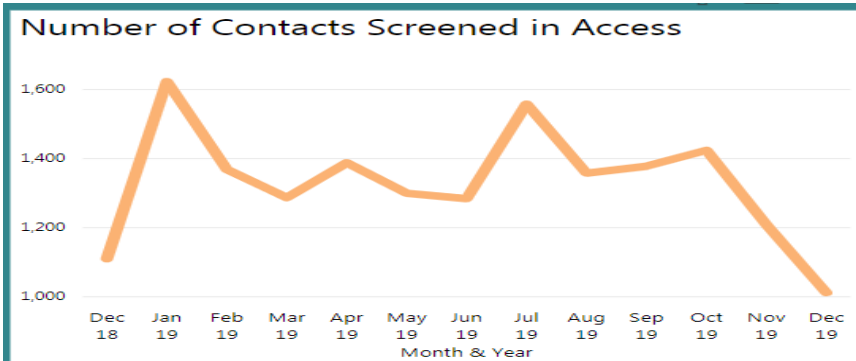
	Annual Net Budget £m	Annual Forecast £m	Forecast Variance £m
Residential Care	3.4	3.3	-0.1
Nursing Care	0.9	0.7	-0.2
Total Res/Nursing	4.3	4.0	-0.3
Homecare	2.7	1.9	-0.8
Supported Living	0.1	0.7	0.6
Direct Payments	0.6	0.6	0.0
Day Care	0.0	0.0	0.0
Total Community Care	3.4	3.2	-0.2
MH Long Term Total	7.7	7.2	-0.5

The current revenue monitoring position for Long Term Support in Mental Health shows an underspend of £0.5m.

At the end of December there were 156 people in a residential or nursing placement, no change from the previous month. The current figure being 18 lower than the target of 174. The target for the end of the financial year is 174.

The number of home care hours has decreased slightly, by 732 hours a month. We commissioned 9,407 in December versus a target of 14,000. The target for the end of the financial year is 14,000.

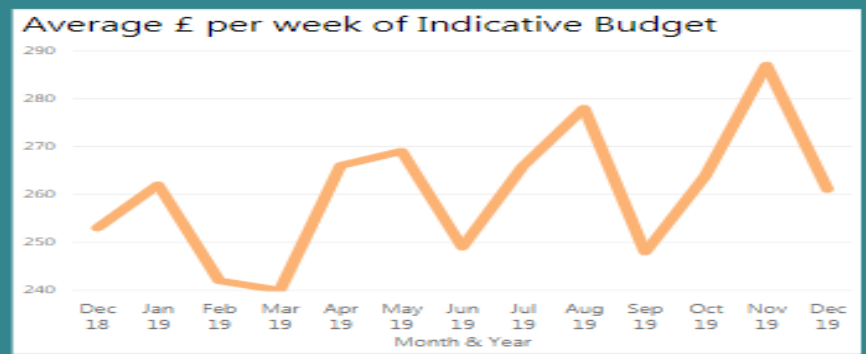
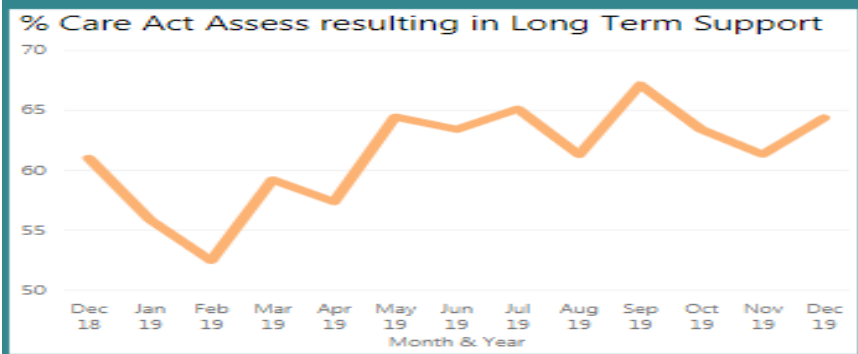
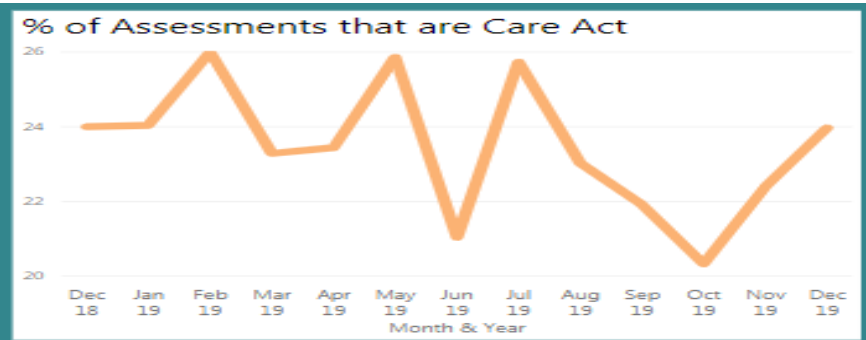
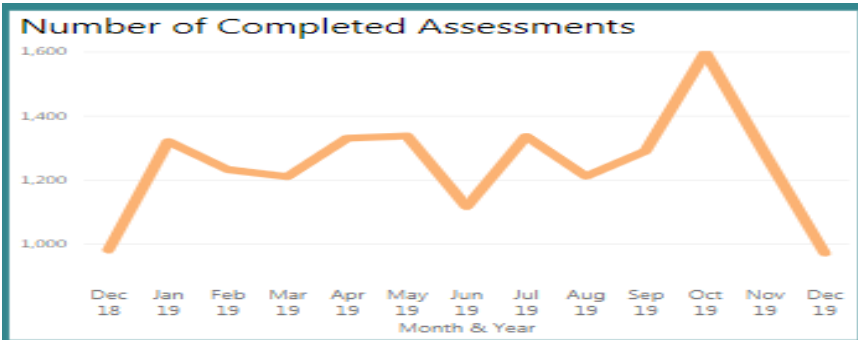
5. Metrics – across the customer journey (all service lines)



There were 1,012 contacts screened by the Independence Advice Hub (formally Access) in December 2019. The proportion of contacts Access signposted in December was 86%, falling just short of the target of 90%. The proportion of contacts which were a hospital discharge that were signposted was 20% versus a target of 25% for this measure.

In BEST 54% of people discharged in December were either discharged with no ongoing support needs, or with needs that had been reduced due to BEST’s intervention. This is a decrease on the figure of 67% in the previous month. The number of non enablement cases being dealt with on the last day of the month rose by 7 to 99.

5. Metrics – across the customer journey all service lines



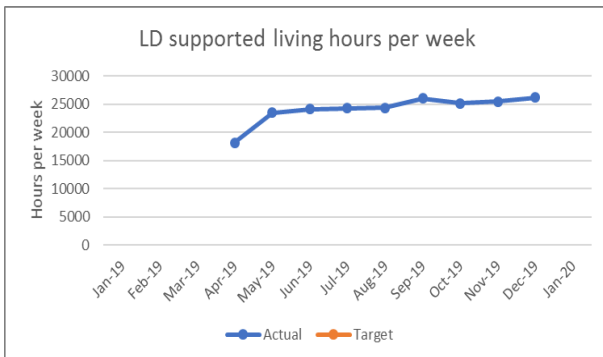
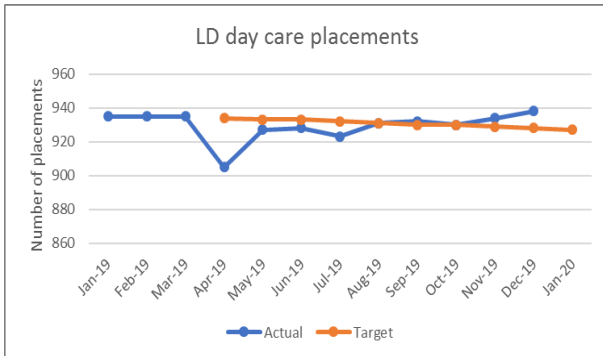
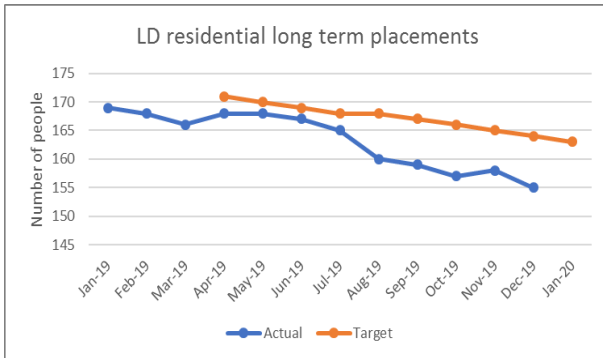
There were 972 assessments completed in December 2019, while the number of assessments has fallen, a similar number, 981, was seen in December 2018. 24% of completed assessment activity were Care Act assessments.

64% of Care Act Assessments completed in December resulted in Long Term Support.

The average indicative budget was £261 in December and a reduction on the £287 in the previous month.

6. Long Term Support - Learning Disabilities

Demand – Key Trajectories



Year to Date Costs – All Long Term Care / Key Trajectories

	Annual Net Budget £m	Annual Forecast £m	Forecast Variance £m
Residential Care	9.9	10.1	0.2
Nursing Care	0.2	1.1	0.9
Total Res/Nursing	10.1	11.2	1.1
Homecare	7.4	2.9	-4.5
Supported Living	13.3	17.0	3.7
Direct Payments	4.1	3.8	-0.3
Individual Service Funds	0.2	0.2	0.0
Day Care	10.5	10.5	0.0
Total Community Care	35.5	34.4	-1.1
LD Long Term Total	45.6	45.6	0.0

The current revenue monitoring position for Long Term Support in Learning Disabilities shows a balanced budget at Period 9.

There are currently 155 people in a residential placement at the end of December, 3 less than last month, versus a target of 164. The target for the end of the financial year is 162.

There are currently 938 people accessing day care, an increase of 2 from the previous month. The current target is 928, the target for the end of the financial year is 926.

Supported living hours have increased by 689 hours per week to 26,162. There is currently no target set for weekly supported living hours.

8. Metrics - Summary

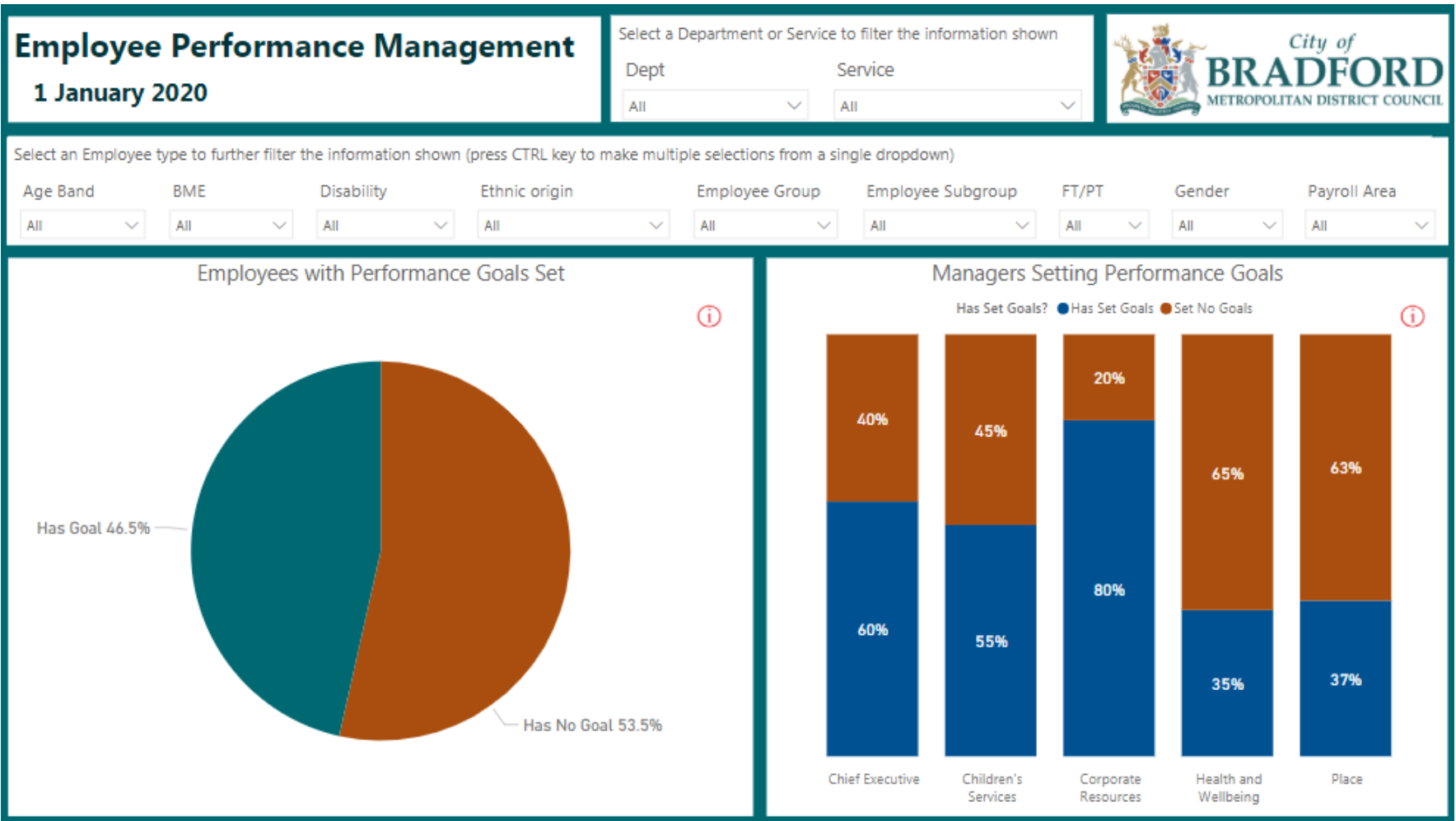
	Measure	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Trend	Target
Contacts	Number of Contacts	2,085	2,880	2,358	2320	2363	2293	2165	2606	2320	2363	2473	2230	1802		2100-2600
	Number of Contacts Screened in Access	1,110	1,623	1,369	1287	1388	1300	1284	1558	1358	1378	1424	1209	1012		1100-1560
	Number of Contacts which were a hospital discharge	361	489	404	425	426	422	360	433	395	404	438	413	400		300-430
	% Access Contacts Signposted By Month	78	82	88	86	89	88	86	89	88	89	88	86	86		90%
	% Access Call backs re referred												0	3		
	% Access Call backs where person has followed advice												64	52		
	% Hospital Contacts Signposted By Month	28	23	22	24	26	24	24	23	26	22	23	20	20		25%
Early Help	BEST enablement caseloads - snapshot last day of month	164	170	194	220	211	229	225	195	190	181	170	156	159		
	BEST other caseloads - snapshot last day of month	106	106	58	63	33	37	78	105	90	105	103	92	99		60
	BEST enablement average length of stay	4.9	4.8	4.6	4.5	4.4	4.2	4.8	4.4	4.8	5.1	4.1	4.8	4.9		
	%BEST enablement discharges with no long term support package	36	32	41	34	46	33	33	42	29	32	41	41	28		37%
	% reablement discharges with reduced packages of care	32	25	23	28	22	31	31	28	33	27	29	26	26		28%
	% short term reablement discharges (beds) with no long term support package	57	73	62	61	63	59	54	40	47	56	68	75	46		
Assessment	Number of completed assessments	981	1,321	1,233	1211	1331	1338	1117	1337	1212	1291	1599	1282	972		1070-1350
	% of assessments which are care act assessments	24	24	26	23	23	26	21	26	23	22	20	22	24		
	% of care assessments resulting in Long term support	61	56	52	59	57	64	63	65	61	67	63	61	64		
	Average value of indicative budgets	£253	£262	£242	240	266	269	249	266	278	248	264	287	261		245-280



8. Metrics - Summary

	Measure	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Trend	Target
Commissioning	% Of ASC Providers rated Good or Outstanding	71	74	74	77	76	77	77	78	78	79	81	80	81		84
	% of DP clients who have had an audit in last 12 months					23%	22%	24%	23%	24%	25%	26%	28%	29%		
	% of Community Long Term Support clients in receipt of an ISF					1	1	1	1	1	1	1	1	1		
Safeguarding & DOLS	Safeguarding Concerns	332	390	336	365	288	305	298	375	353	368	356	355	225		290-370
	Of which were section 42 enquiries	93	79	23	26	171	190	182	185	208	173	143	127	86		140-200
	Conversion rate	28%	20%	7%	7%	59%	62%	61%	49%	59%	49%	40%	36%	38%		40%-65%
	DOLS Applications	114	149	132	155	201	249	149	155	186	206	224	168	168		130-200
	Of these, cases either in screening or awaiting allocation	9	28	19	23	9	17	12	9	21	37	80	83	126		
ASCOF	% of Community Long Term Support clients in receipt of a Direct Payment	21	21	21	22	21	22	22	22	22	22	23	23	23		28
	New 18-64 Care Home Placements	1	5	5	2	3	1	4	1	2	2	1	0	1		2
	New 65+ Care Home Placements	31	36	48	38	38	43	36	37	40	36	31	24	14		36
	DTOC - All responsibilities Delayed days per day	10.0	12.7	14.0	12.0	11.1	6.8	12.5	14.6	16.4	19.4	18.8				14.4
HR	% managers setting performance goals - Health and Wellbeing								18%	19%	19%	20%	32%	35%		100%
	% staff with performance goals - Health and Wellbeing									7%	7%	7%	18%	23%		70%
	Annual sickness days per employee											17.5	16.4	16.0		
FOI	ASC - FOI's received									12	5	9	7	7		
	ASC - FOI's responded to									11	7	6	11	7		
	ASC - % FOI's responded to in time									100%	100%	100%	100%	100%		95%

9 HR Metrics



9 HR Metric

